

## **Covid -19 Secure Policy for Stone's Throw Guest House**

This document outlines what we have put in place at Stone's Throw Guest House to ensure that we are complying with all government guidance, to ensure that your stay with us is as safe and secure as possible.

Below lays out the changes that we have had to make, and will need to apply for the duration of your stay, in accordance with the government risk assessment that we have completed. We need to ask that you read them all carefully and that you let us know if you are not happy with these before your stay. Your agreement to follow these new temporary measures and procedures forms part of our terms and conditions and unless we hear otherwise, will presume that you are happy with these. If you are not happy with all that we need to do to keep everyone safe and well and to comply with government guidance and wish to postpone your stay until life is back to normal a little more, please do let us know.

### **Masks:**

Masks are no longer mandatory in communal areas and will be each guest's personal preference. We as owners will continue to wear ours for your and ours safety.

### **Cleaning:**

We have always held extremely high cleaning procedures at Stone's Throw but have upped this even more during this pandemic. A comprehensive cleaning checklist detailing all touch points and how PPE is used for all room cleans along with all areas cleaned with anti-bacterial spray. All soft furnishings and chairs are also cleaned with a disinfectant spray.

### **Payment:**

During check in, we will ask you to settle your payment for your stay, this can be done by either card or cash and handled at the small table located just inside the front door when we can maintain social distancing. If paying by cash, we will get you to place this in a disinfected box at our reception desk area whilst keeping our distance. Card payments will be contact free from host to guest and card payment machine will be sanitised between uses.

### **Communal areas – corridors and stairways:**

Sanitiser is available in the front porch and guests are asked to use this before entering the property every time during their stay. We also ask that you either sanitise or wash your hands before leaving your room. We will be cleaning the high touch points in communal areas at regular intervals with anti-bacterial cleaner.

### **Room tidies:**

We unfortunately will not be able to provide our usual daily room tidies as before and will not enter your room during your stay unless your stay is longer than 5 days when a room clean can be booked in. You have been provided with anti-bacterial wipes in your room for your own top-up cleaning if you wish to do so. Each room has been provided with a room request box which can be found in your wardrobe. Please use this to place any dirty mugs, glasses, full bin bags, towels, plates etc. in and place outside your door by 10.30am. We will then remove this and replace the items you need and place back outside your room. A new bin bag will be located at the bottom of your bin. We have limited the amount of items in your tea tray to minimise risk of contamination on items and there will now be a room request sheet that can be filled out and left in your room request box so we can top up any items you may need.

### **Breakfast:**

We have 2 options for breakfast during your stay both requiring a pre order the day before. These are; an allocated time in our breakfast room – 8.30 a.m, 8.45am or 9 a.m or you can enjoy breakfast in your room which will be delivered to your room at an allocated time

### **Allocated breakfast room slot:**

We will ask you on arrival, or you can let us know before you arrive, on which allocated time you would like and will do our best to accommodate this. Breakfast pre-order sheets are available in each room and we ask these are filled out before 10.30am each day and placed on the notice board at the bottom of the stairs under your room number. You will be allocated one table and set of condiments etc. for your stay and these

will be disinfected after each breakfast service. We will no longer have any buffet/communal items on the side and all food/drink will be served direct from the kitchen.

**Breakfast in your room:**

A reduced breakfast menu will be available to eat in your rooms. We will ask you on arrival, or you can let us know before you arrive, whether you would like breakfast in your room. This can be ordered for delivery to your room between 8.30 – 9am. Breakfast pre-order sheets are available in each room and we ask these are filled out before 10.30am each day and placed on the notice board at the bottom of the stairs under your room number.

**Check out:**

Check out will now be at the slightly earlier time of 10am to ensure that we have the time to thoroughly clean the room before new guests arrive. Please open your windows before you leave and leave your keys in the door.

**What to do if you become unwell during your stay:**

If you start suffering from any symptoms of Covid-19 during your stay please contact us immediately. We can then provide a lateral flow test for you to take which shows results within 30 minutes.